#### **PRACTICE TEAM MEMBERS**

Our team consists of 9 GP's (6 male & 3 female),
2 Practice Nurses, 1 Physician Associate, 2
Health Care Assistants and as a Training Practice, we have medical students and trainee doctors on placement

# **Business / Practice Manager**

Mrs Angela Broda

# **Operations Manager**

Mrs Celine Knight

## **Admin & Reception Team**

Our experienced team are on hand and happy to help

#### **GP Partners**

**Dr Robert McGuire** 

**Dr Menna Cooper** 

**Dr John Hulligan** 

# Services available by appointment

- Chronic Disease Management
- NHS Health Checks for the over 40's
- Weight Management
- Childhood Immunisations
- Flu, Shingles, Pneumococcal and COVID vaccinations as required
- Joint injections
- Physiotherapy
- Mental Health support

## Compliments

If you are happy with the service we provide please post a positive review on Google or NHS Choices

### **Suggestions and Complaints**

If you have any suggestions or complaints about the services we provide then please ask to speak to the Operations Manager



# **Edge Hill Health**

Edge Hill Health Centre, 157 Edge Lane,

**L7 2AB** 

Mossley Hill Surgery, 73 Queens Drive,

L18 2DU

# **Opening times**

Monday — Friday - 8:00am — 6:30pm

Closed weekends and bank holidays

#### **Edge Hill Health Centre**

Tel: 0151 295 3600

Fax: 0151 475 4228

**Mossley Hill Surgery** 

Tel: 0151 733 2812

Fax: 0151 733 4922



#### When we are closed

During closing hours if you need urgent medical attention telephone the practice and you will be connected to the Out of Hours Services, or alternatively you can contact NHS 111 directly

#### **Repeat Prescriptions**

Prescriptions can be requested in writing, in person or online using your patient access account. Please give at least two working days notice before collecting your prescription.

Prescriptions ordered after 12 noon of Fridays will not be ready until 12 noon on the following Tuesday.

#### **Practice Charter**

#### Patients have a right to:

Be treated with respect and dignity at all times

To receive the best possible service

Absolute confidentiality

Same day appointments for urgent medical conditions

Have their concerns or complaints dealt with swiftly

Be involved in their health care

Be referred for a specialists opinion where appropriate

# The Practice has a right to expect patients to:

Treat staff with respect at all times

Attend for appointments on time

Cancel a pre-booked appointments so that it can be offered to another patient

# **Our Vision Statement**

Edge Hill Health aims to provide the highest standard of patient focused healthcare in a responsive, supportive and courteous manner whilst ensuring that all staff and patients are treated with dignity

"Your health is our priority"